Group and Aqua Fitness Classes Waitlist Available Effective November 2!

Please remember - a waitlist confirmation and/or text message does not equal a spot in class. You must complete the booking process to be added to class.

HOW THE WAITLIST WORKS

Patron Guide

1. **When will class waitlists become available?** Waitlists will launch Monday, November 2, for classes starting after 10 a.m. that day. A waitlist becomes available only when all class spots are booked.
2. **How do I join the waitlist?** When a class has no spots available, you can click **JOIN WAITLIST** and be added to the waitlist. Joining a waitlist is the same process as signing up for class. You will receive a confirmation email from the Acuity Scheduling that you have been added to the waitlist.
3. **How many waitlist spots are available for each class?** There is no limit to waitlist spots.
4. **What happens when a class with a waitlist has an open spot?** The entire waitlist will receive a text message. The first person on the waitlist to book the spot will be added to the class. Yes, this is first-come, first-served.
5. **Can only waitlist patrons take an open spot when a class has a waitlist?** No! When a spot becomes available in a class, the waitlist is notified, but the spot is still viewable and bookable to patrons not on the waitlist.
6. **Can I cancel my reservation on a waitlist?** Yes! To cancel your waitlist request, find your waitlist confirmation email and scroll down to the options for cancellation.
7. **Can I unsubscribe from text message class reminders and waitlist notifications?** Yes! You can unsubscribe from text message class reminders and waitlist notifications by replying STOP to the text message. If you do this, you will not receive notifications when there is a waitlist spot open and will not receive reminders about your class bookings.
9. **Please remember:** A waitlist confirmation and/or text message does not equal a spot in class. Please do not try to check in or attend class if you haven't booked the class after receiving a text message. You must book the class to be added to a class.